Lake George Regional CVB Quarterly Report JANUARY-MARCH 2019





MISSION

The Lake George Regional Convention & Visitors Bureau is the driving tourism economic conduit for the region, actively soliciting/booking yearround and recession-proof meetings, conventions, sports and special events.

As the designated Destination Marketing Organization (DMO) for the region, the LGRCVB produces guaranteed business, booked months and years in advance.

<u>CVB Sales Goals & Current status</u> <u>Recap January-March 2019</u>

- * 2018 27 bookings, 7711 room nights Economic impact : \$4,1M
- * 2019 Goal minimum 10,500 room nights, increase 36% over 2018 for economic impact goal \$5,5M

Your Convention & Visitors Bureau means business! bookings room nights from January) to March economic impact

<u>Current CVB Booking Status Jan-</u> <u>March 2019</u>

14 bookings, 4,811 room nights YTD Already at 42% of YTD goal! Jan-March 2019 new booking estimated economic impact: \$1,3M



New Economic Impact for 2019

<u>NYS-USBC Women Bowling Championships</u> – April-May 2019 – 1000 room nights, 1600 attendees



<u>IREVA/TEAM USA Volleyball Reg.</u> <u>Championship</u>– May 4-5 – 1200 room nights, 3800 attendees, 135 teams



Firecracker Baseball Collegiate Showcase – July 16-21 – 1400 attendees, 400 room nights, 50 teams (<u>maxxed out the first year!</u>)

The Lake George Regional CVB helps build GUARANTEED future tourism business & economic development



• <u>NYSPHAA Boys Basketball</u> <u>Championship</u> – March 2020-2022 – 1,740 committed rooms, 30,000 attendees



<u>United Church of God Feast of the</u> <u>Tabernacles</u> – Sept. 2021. 1200 room nights, 1400 attendees (Returning event)

MORE AGGRESSIVE MARKETING = MORE YEAR-ROUND BUSINESS

- TARGETED lead generation & mining
- Digital engagement through pre-event marketplace/trade show eblasts to all markets (Association, Corporate, SMERF, Sport)
- New videos promoting meetings/conventions & sport event opportunities in digital promotions
- **PRE-POST** marketplace/tradeshow digital outreach
- Print advertising targeted to Albany Association, Corporate markets – national for SMERF/Sport
- Ongoing PR promoting events in the region

VIDEO/DIGITAL CAMPAIGNS

- <u>https://www.youtube.com/watch?v=P2Cv</u> <u>9Eeoa_g&feature=youtu.be</u> – SPORT
- <u>https://www.facebook.com/watch/?v=10</u>
 <u>155201529174405</u>- MEETINGS
- Radio campaigns with Albany Broadcasting/ADK Broadcasting Jan-March targeted at the Corporate/Assoc. markets & promoting CVB-booked events

TARGETED YEAR-ROUND MEETINGS& CONVENTION PRINT/DIGITAL ADVERTISING 2019

A ROOM WITH A VIEW. Le nature inspire your meeting with 200,000+ sq ft o combined flexible indoor & outdoor space in the Lake George Area.

FOCUS ON STATE & LOCAL ASSOCIATION/CORPORATE BUSINESS





The Lake George Southern Adirondack Region is home to a variety of meeting spaces that allows you to tailor the experience for your attendees any time of year. Get inspired with incredible views or take your group outdoors on a city patio or lakeside space. An invitation from the Queen of American Lakes is waiting for you!



Let nature inspire your meeting with 200,000+ sq ft of combined flexible indoor & outdoor space in the Lake George Area.

LEARN MORE



TARGETED YEAR-ROUND SPORT PRINT/DIGITAL ADVERTISING 2019





Marketing/PR Highlights YTD

- CORPORATE Albany Business Review campaign Reach/Impressions: 78,751; overall clicks: 120; .15% CTR.
- CORPORATE Albany Broadcasting radio Reach: 184,000; Frequency: 4.7; Total Gross Impressions: 870,000; TOTAL for 5 week campaign.
- **STATE ASSOCIATION: ESSAE Website** banner advertising; bi-weekly e-blast listing
 - Website <u>www.essae.org</u> Jan-March total page views: 6,670; E-news - 480 distributed, 35% open rate; 20% industry average
 - Facebook posts reach average 471 people; 408 engagements.
 - CVB MEET ME IN LG Eblast Jan-March 5,880 delivered, 24% open rate;21%CTR.

Marketing/PR Highlights YTD

- SPORTS National Sport Event Magazine-Print/Digital Reach: 11,000 e-newletter recipients, 250+ sport event rights holders and 2,600 social media followers
- SPORTS -National Sport Event Magazine-Print/Digital Reach 18,000 events rights holders, incl. New England, Mid-Atlantic and East Coastbased
- SPORTS LGCVB recognized as 2019 as Sport Event Magazine Readers Choice Award Winner & 2019 Who's Who in Sports Leadership Award Winner
- ADVENTURE TRAVEL ATTA ELEVATE 2019 hosting 20 international media and travel writers for a guarantee of 20 potential articles, blogs and media placements. (PR)

Marketplace/Trade Show Business

- MAY National Association of Sports Commissions 40+ appointments (SPORT)
- MAY GovBuy (CORP/ASSOC)
- JUNE ESSAE 1:1 meetings (STATE ASSOC)
- JULY SBA 1:1 meetings (SPEC/CORP)
- JULY- Your Military Reunion 30+ appointments (MIL)
- AUG CONNECT 80+ appointments (ASSOC/SMERF)
- SEPT SPORT Relationship (SPORT)
- SEPT Small Market Meetings (ASSOC/CORP/SMERF)



1:1 APPOINTMENT-BASED MARKETPLACES = NEW BUSINESS OPPORTUNITIES



CONTINUED NYSDMO ASSOCIATION PARTNERSHIPS = STRONGER NYS BRAND PRESENCE AT MARKETPLACES & EVENTS





Quarter 2 LOOKING STRONG!

- •Currently have 33 pending new events = 10,451 possible new room nights YTD.
- If all 33 events booked = Approx. \$2,8M in potential economic impact.