

COUNTRYSIDE ADULT HOME
UPDATED Visitation during Covid-19

POLICY:

Countryside Adult Home will resume resident and family visitation in accordance with all CDC guidelines and Department of Health (DOH) Directives.

PROCEDURE:

- a) In order to accommodate visitation for all residents and follow the guidelines that DOH has set forth, visits will be limited to a maximum of 10 people. This will allow each resident to have up to 2 visitors at a time. Visits will need to be prescheduled, with at least 24 hours' notice. Visitation will be Monday thru Sunday from 1pm to 4pm and 6pm to 7pm dependent on staffing, by appointment only. Visits are scheduled in 45-min increments. The visitation schedule is to ensure all eligible residents are able to receive/schedule visits. To schedule, please call 518-623-3451. Visitors under the age of 16 must be accompanied by an adult aged 18 years or older.
- b) Once the visitor/s have arrived at the facility, call 518-623-3451 or ring the doorbell. A staff member will greet the visitor/s at the front of the building with instructions and information about infection control measures.
- c) Visitors are required to complete a health screening, including a temperature check, are provided a Visitor Fact Sheet, and an acknowledgement of the visitation policy. These forms will be kept in a secure file for review by DOH. Countryside's Q&A team, comprised of The Deputy Commissioner, The Director, The Case Manager and The Activity Aide, will meet on a regular basis to review compliance and update the policy as necessary. Facility updates will be put on Countryside's Facebook page, as well as the Warren County Website.
- d) Visits will be held in designated indoor or outdoor areas. Indoor space will be limited to the dining room and if a private area is requested we can accommodate with the use of our family room. Social distancing and face coverings must be maintained at all times. Movement through the building by visitors is limited. Visitors will be accompanied by staff to the designated visitation area and are asked to remain until their visit has finished. Staff will return and walk them out the facility.
- e) Covered areas are available for outdoor visits, weather permitting. Visitors and residents must always wear face coverings. Visitors are requested to have their own face covering but the facility will provide one if necessary. Social distancing must be followed. Areas have been measured and are indicated by red tape. Hand sanitizer will be provided. Each visit will be 45 minutes to ensure enough time for staff to complete sanitation measures before the next scheduled visit.
- f) Countryside staff will monitor all visits for compliance. Staff reserves the right to end the visit at any time if the visitation policy is not being followed. Any visitor that fails to adhere to the visitation policy may be prohibited from visiting during the duration of the COVID-19 state declared public health emergency.

- g) Countryside Adult Home reserves the right to pause visitation based on a rise of community positive COVID rates if it's determined to be detrimental to residents and staff. Please note, if there is a resident or staff positive case, the facility must have a period of 14 days of no new cases. The county positivity rate must be less than 10% prior to resuming visitation. Additional information can be found at <https://data.cms.gov/stories/s/COVID19-Nursing Home -Data/bkwz-xpvg>
- h) Compassionate Care Visits will be permitted in accordance with DOH visitation guidance.
- i) Small group activities will be permissible, such as religious services, when space allows for appropriate social distancing. However, no more than ten (10) residents and staff will be permitted to engage in such activities at any one time.