The Warren/Hamilton Counties Office for the Aging (WHCOFA) in collaboration with the Warren County Veterans' Service Agency is pleased to announce that starting January 2nd of 2024 we will be offering transportation services to seniors of select towns in Warren County, as well as to those who have served in any branch of the military. The van will pick individuals up at their home and bring them to the Glens Falls/Queensbury area (or possibly Ticonderoga for Hague/Bolton residents). Stops can include Walmart, Hannaford, Price Chopper, pharmacies, salons, nursing homes, lunch, etc.

WHO CAN RIDE

- 1. Residents 60(+) years of age who:
 - Are not eligible for Medicaid; Not able to use public transportation; Not able to arrange for transportation through friends, family, neighbors, or pay privately;
- 2. Veterans of any age who have served in any branch of the military for any length of time.

WHEN DOES THE VAN GO

If you are a resident of the following towns, this service is available to you twice a month as indicated below:

 $Bolton/Hague-1^{st}\ and\ 3^{rd}\ Tuesday;\ Chestertown/Brant\ Lake/Horicon-2^{nd}\ \&\ 4^{th}\ Tuesday;\ Warrensburg/Johnsburg-1^{st}\ \&\ 3^{rd}\ Thursday\ ;\ Thurman/Stony\ Creek-2^{nd}\ \&\ 4^{th}\ Thursday$

HOW DO I GET A RIDE

To schedule pick up, please call the WHCOFA at PH#(518)761-6347, between 8:00AM and 4:00PM, Monday through Friday. The deadline to be added to a trip is 12PM (noon) the day before the trip. Due to the number of passengers allowed on the van, seats are limited.

PLEASE NOTE

- We are not able to provide transportation to the following establishments (please note this is not an all-inclusive list & is subject to change); Veterinary Appointments; Liquor Stores/Bars; Tattoo Parlors; Appointments where the physical assistance/presence of another person is required (unless you have someone with you); Day Surgery appointments; etc.
- We ask that you be ready when it is time to be picked up at each designated location and that you be ready to leave the final destination by 2PM.
- All passengers are required to use a seat belt for your safety, as well as the drivers.
- Smoking is prohibited.
- We ask that all participants be respectful of others and follow our Code of Conduct. A copy will be provided to each participant.
- If you need to cancel your trip, please call WHCOFA no later than 12PM the day prior to the trip. PH#(518)761-6347
- In the event of bad weather or vehicle maintenance, we may need to cancel a trip. In the event a trip is cancelled, WHCOFA will call each client at the number they have provided.