

## Warren County Employee Spotlight – Cindy Harris, Warren County Veterans' Services

There are many aspects of her job with Warren County Veterans' Services that **Cindy Harris** enjoys. But she said the best part is knowing that her work makes a difference in the lives of those who served our country.

The staff at Warren County Veterans' Services works to connect veterans with the services they need and for which they qualified, whether it is medical help at the **VA Hospital in Albany**, claims to the **U.S. Department of Veterans' Affairs** or applications for veterans' assistance. "We are the first point of contact for the veteran who needs help," Harris explained.

Harris has worked for Warren County Veterans' Services for 10 years, first taking a part-time job as a receptionist when it was offered after she took a Civil Service test. She had been out of the workforce for a few years raising a family, and had worked in the private sector in computer programming before becoming a mom.

She enjoyed the work of being in contact with Warren County's military veterans throughout the day, and was promoted to full-time office specialist.

Harris did not serve in the military, but said she likes to think that she is serving her country by helping those who did.

"I feel like it's my service to assist our veterans and their surviving spouses," she said. "They are so appreciative, so humble. It's nice to know that we make a difference for them."

Harris' supervisor, Veterans' Services Director **Denise DiResta**, said Harris is a credit to the agency, and has a great rapport with the people the agency serves.

"She has excellent work ethic, and is well-versed in Veteran's benefits. Veterans and their families love her, plus I couldn't have survived the past 10 years without her input," Diresta said.

Veterans who need help can call Warren County Veterans' Services at 518-761-6342.