#### WARREN COUNTY SELF-INSURANCE DEPARTMENT

1340 State Route 9 \* Lake George NY 12845 \* Phone 518-761-6528 \* Fax 518-761-6249 email: warrencountyinsurance@warrencountyny.gov

#### **Work Related Injury Report Procedure**

Employee / Volunteer Firefighter / Volunteer Ambulance Worker Injury

This packet should be provided to any employee, volunteer firefighter, or volunteer ambulance worker that sustains a work related injury requiring medical care or time off from work. If there is no medical care or time off from work, record the incident on a separate incident only form.

#### **Employee/Volunteer Responsibilities:**

- 1. Complete "Employee Injury Report"
- 2. Complete "Authorization to Obtain Information"

Give the 2 forms above to your supervisor immediately.

- 3. This packet contains forms that you will need to take with you to the treating provider & pharmacy.
  - a. Take a copy of "Workers' Compensation Medical Visit Encounter Form" with you to each doctor visit.
  - b. Ask your medical providers to send all bills to Warren County Self-Insurance, 1340 State Route 9, Lake George NY 12845. Be sure to mark the date of injury clearly on all correspondence.
  - c. If you require pharmaceuticals for this injury, take the "Temporary Prescription Form" page with you to the pharmacy.
- 4. Provide your supervisor with proper medical documentation if time away from work is recommended.

#### **Supervisor Responsibilities:**

- 1. If the injury is serious or the employee is expected to be out of work more than one (1) day, call Self-Insurance immediately to alert them to the claim. Follow up with the paper work as soon as possible.
- 2. Confirm that the employee has completed and given you the forms:
  - "Employee Injury Report"
  - "Authorization to Obtain Information"
- 3. Advise and confirm that the employee has retained forms:
  - "Claimant Information Packet"
  - "Workers' Compensation Medical Visit Encounter Form"

The list of pharmacies

- 4. Complete the Employer Instructions section on the "Temporary Prescription Form" page and return that page to the employee.
- 5. Investigate the incident to determine the root cause. Complete the "Supervisors Report of Incident Investigation."
- 6. If there were witness(es) to the accident, obtain statements from each one about the incident.
- 7. Complete Form C-2F-3 pages.
- 8. Forward completed Employee forms (2), completed Supervisors forms (2) and any witness statements to Self-Insurance as soon as possible via email with follow up by regular mail. Timely filing is very important to avoid penalties.
- 9. Notify Self-Insurance when employee returns to work OR if the employee's condition changes.

# **EMPLOYEE INJURY REPORT**

This form should be completed by any employee that has sustained a work related injury and is seeking medical treatment or will miss time from work due to injury.

#### PLEASE PRINT CLEARLY

Employee Name:	Date of Birth:	Phone:
Employee Address:		
Last 4 digits of Social Security #: xxx-xx What m	unicipality do you work for?	
DATE OF INJURY:Time of injury:	_am pm Time you began work th	at day:am pm
Where were you working when the injury happened?		
What were you doing when you got injured and how did the	e injury happen?	
Explain fully the nature of your injury; list body parts affecte	ed and if right or left:	
Are you going to seek medical attention for this injury?	If so, where?	
Are you out of work due to this injury? If so, who	at date did you stop working?	
When do yo	ou expect to return to work?	
How could this incident have been prevented?		
Did anyone witness the injury?		
If so, please list names:		
Have you ever injured the same body part before, at work o	r at nome? If so, give deta	ills below:
Any person who knowingly and with INTENT TO DEFRAUD presents, cause presented to, or by an insurer, or self-insurer, any information containing BE GUILTY OF A CRIME and subject to substantial FINES AND IMPRISONN	g any FALSE MATERIAL STATEMENT or co	_
Employees Signature:	Date:	

#### **AUTHORIZATION TO OBTAIN INFORMATION**

# AUTHORIZATION FOR THE USE AND DISCLOSURE OF INDIVIDUALLY INDENTIFIABLE HEALTH INFORMATION

I hereby authorize the use or disclosure of my individually identifiable health information as described below. I understand that the information I authorize Warren County Self-Insurance to receive may be re-disclosed and no longer protected by federal privacy regulations.

Any medical facility that has treated me in the past.
Person(s) / organization to whom the requested use or disclosure may be made:
Warren County Self-Insurance and/or its agents.
Specific description of information that may be used or disclosed:
Copies of medical records including, but not limited to, patient questionnaires, patient intake sheets, referral forms, patient history forms, office notes, reports, charts, x-ray or other films, etc., and/or copies of hospital and medical records relating to services rendered to me for the following medical condition(s):
Any condition except those excluded below.
Excluding (1) any and all confidential HIV and AIDS related information protected under Article 27-F of the New York Public Health Law and (2) any and all confidential mental health records protected under Section33.13 of the New York Mental Hygiene Law.
Purpose of the requested use or disclosure:
For the use in a pending Workers' Compensation claim brought by me.
I understand that I may revoke this authorization at any time by giving written notice to the person / organization that is providing the information I no longer want to be used or disclosed, except to the extent that action has already been taken in reliance on this authorization.
I understand that the medical provider may not condition the provision of health care services on whether I sign this authorization.
This authorization expires upon the final closure of the Workers' Compensation claim brought by the individual.
Photocopies and electronic copies of this authorization should be accepted as original.
ture of Individual Authorizing Use/Disclosure Date Printed Name of Individual

Carrier Case #

WCB#

For Office Use: Date of Injury:\_



#### **Claimant Information Packet**

#### WARREN COUNTY SELF-INSURANCE DEPARTMENT

1340 State Route 9 \* Lake George NY 12845 \* Phone 518-761-6528 \* Fax 518-761-6249 Email: warrencountyinsurance@warrencountyny.gov

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#### You were injured at work. What now?

If you've suffered a workplace injury or illness, you may be eligible for workers' compensation benefits. You may have already received medical treatment. If you haven't, you should seek the medical care that is necessary.

#### A Worker's Responsibilities

- You must tell your employer, in writing, when, where and how you were injured. Report injuries as soon as possible but always within 30 days of the injury.
- Medical reports are necessary for your case. Advise your doctors that you have a work-related injury, and give the name of your employer. <u>Do not pay</u> for your care yourself or use other health insurance. Tell your doctor to file reports with the NYS Workers' Compensation Board and with Warren County Self-Insurance, your employer's insurance carrier. Ask that your doctor complete the "Workers' Compensation Medical Visit Encounter Form" and fax it back to Warren County Self-Insurance. This may help expedite your claim. If your case is disputed, the Workers' Compensation Board needs a medical report on your injury to begin resolving your claim.

#### **Starting a Case**

Once your employer knows of your injury, they must notify the Warren County Self-Insurance Department by filing a C-2f form. You should file an "Employee Injury Report" form reporting your injury as soon as possible. You should complete the "Authorization to Obtain Information" and give it to your employer immediately.

Additionally, you may file a C-3 Employee Claim with the NYS Workers' Compensation Board, there are two ways to do it.

- Visit <u>www.wcb.ny.gov</u> to complete the form
- Call 1-877-632-4996. A Workers' Compensation Board employee will assist you.

#### **Health Care Benefits**

Do not pay your doctor or hospital. Those bills are paid by the insurer unless the Workers' Compensation Board disallows your case. If your case is disputed, the providers are paid when the Workers' Compensation Board decides your case. If the Workers' Compensation Board decides against you, or if you don't pursue a case, you will have to pay the doctor or hospital.

Warren County Self-Insurance covers medically necessary drugs and equipment that your doctor prescribes. You're also entitled to carfare or necessary expenses incurred when traveling for treatment. Make sure that you obtain receipts for those expenses, and submit them to Warren County Self-Insurance on a Claimants Record of Medical and Travel Expenses and request for Reimbursement (Form C257).

Generally, you can choose any health care provider authorized by the Workers' Compensation Board. You can search for an authorized provider on the Board website, wcb.ny.gov. Warren County participates in the ONECALL MEDICAL diagnostic radiology network, therefore if you require diagnostic radiology services (MRI, EMG, NCS, CT, Ultrasound, Bone Scan or Arthrograms) you or your physician must contact us before performing these tests. Additionally, Warren County participates in the AWPRx pharmacy benefits network. Therefore, pharmacy benefits must be obtained from an AWPRx network pharmacy.

#### **Benefits for Lost Wages**

You are entitled to a portion of your lost wages if your injury affects you in one or more ways:

- 1. It keeps you from work for more than seven days;
- 2. Part of your body is permanently disabled;
- 3. Your pay is reduced because you now work fewer hours or do other work.

You may hire an attorney or licensed representative, but it isn't required. The Workers' Compensation Board sets their fees, which will be deducted from your lost wages award. You should not pay anything directly to your attorney or licensed representative.

If your case is disputed, you may be eligible to receive short term disability benefits while the case is heard. Check with your employer about disability benefits and ask for a DB-450 claim form. If your case is resolved in your favor, the disability benefits would be deducted from your lost wages award.

#### Help is Available

Sometimes you need help getting back to work. An injury can also cause family or financial problems. The Workers' Compensation Board has vocational counselors and social workers to help. More information is also available on the NYS Workers' Compensation Board website at: wcb.ny.gov

#### What's Next?

Warren County Self-Insurance will send you information and documentation if your claim is accepted or denied. When the claim is accepted, your treatment will be paid and lost wages benefits begin. If your case is challenged, the Workers' Compensation Board will notify you about resolving the case and may request additional information if necessary.

#### **Important Contact Information**

Workers' Compensation Board 877-632-4996 Warren County Self-Insurance 518-761-6528

#### Warren County Self-Insurance Department

1340 State Route 9, Lake George NY 12845

518-761-6528, Fax 761-6249, e-mail warrencountyinsurance@warrencountyny.gov

CC#	

### Workers' Compensation Medical Visit Encounter Form

<u>To the Injured Worker</u>: Give one copy of this form to your physician/ chiropractor at each visit. (Call Self-Insurance for additional forms or duplicate this one.)

Patient Name:	
Date of Service: Date of Birth:	
In your opinion, is the disability arising out of and in the course of employment occupational disease? Yes No	or
Date of injury:	
Is the patient losing time from work? Yes / No First day of lost time://	
Can the patient return to work? Full duty / Modified duty/	
Modified duty requirements:	
Diagnosis:	
Prescriptions given to treat injury:	
Treatment Plan:	
Percentage of impairment (0-100%):% Temporary / Permanent	
Apportionment? Yes No Pre-existing% Current injury%	
Next visit:/ Time: with Provider:	_
Providers Signature:Date:/	
Print Providers Name:	
Facility Name:	

Please Fax this form immediately to: 518-761-6249 or email to warrencountyinsurance@warrencountyny.gov



The AWPRx pharmacy network is a national network that includes both national chains and local independent pharmacies. For a list of network pharmacies, please visit our website at <a href="https://www.awprx.com">www.awprx.com</a> or call our customer service team for a list of network pharmacies in your area 888-700-0992.

A&P

ACME PHARMACY
AHF PHARMACY
BARTELL DRUGS
BEL AIR PHARMACY
BIG Y PHARMACY
BI-MART PHARMACY
BROOKSHIRE BROTHERS
CITY MARKET PHARMACY
COBORNS PHARMACY

CONTINUCARE MEDICAL GROUP

COSTCO WHOLESALE CVS PHARMACY DIERBERGS

DISCOUNT DRUG MART EMBLEMHEALTH SERVICES

ESSENTIA HEALTH
FAGEN PHARMACY
FARM FRESH PHARMACY
FARMACIAS PLAZA
FOOD CITY PHARMACY
FOOD LION PHARMACY
FRUTH PHARMACY
FRYS FOOD AND DRUG
GERBES PHARMACY
GIANT EAGLE PHARMACY
HAGGEN PHARMACY

HARRIS TEETER PHARMACY HARTIG DRUG CO INC

HARVARD VANGUARD MEDICAL

ASSOCIATES PHAR HARVEYS SUPERMARKET HEALTHPARTNERS HEB PHARMACY

HENRY FORD MEDICAL CENTER

HOUSECALLS PHARMACY HY-VEE PHARMACY KELSEY PHARMACY

KERR DRUG

KING KULLEN PHARMACY KING SOOPERS PHARMACY

KINNEY DRUGS KMART PHARMACY

KROGERS LONESTAR RX

LOWELL COMMUNITY HEALTH

CENTER PHARMACY MACEYS PHARMACY MARCS PHARMACY MARSH DRUGS

MARSHFIELD CLINIC SPECIALTY

MARTINS PHARMACY MEDFAST PHARMACY MEIJER PHARMACY

NAVARRO HEALTH SERVICES

OMNICARE

OSCO PHARMACY PARADIS SHOP N SAVE PATHMARK PHARMACY

PATIENT FIRST

PICK N SAVE PHARMACY

POSTAL PRESCRIPTION SERVICES PRICE CHOPPER PHARMACY PRICE CUTTER PHARMACY

PUBLIX PHARMACY

QFC

**QOL MEDS** 

QUICK CHEK PHARMACY RALEYS PHARMACY RALPHS PHARMACY REASORS PHARMACY RITE AID PHARMACY RITZMAN PHARMACY

**ROY HARMONS APOTHECARY** 

RXAMERICA

SAFEWAY PHARMACY

SAFFA INFUSION PHARMACY SARTORIS SUPER DRUGS SAVE MART PHARMACY SAVON PHARMACY SCHNUCKS PHARMACY

SHOPKO STORE

SHOPPERS PHARMACY SHOPRITE PHARMACY SMITHS PHARMACY

ST JOHN SPECIALTY PHARMACY STOP AND SHOP PHARMACY

SUN MART PHARMACY

SUPER ONE TARGET STORES

TEXAS ONCOLOGY PHARMACY

TFHC23 PHARMACY
THE PHARMACY CENTER
TIMES PHARMACY
TIMPVIEW PHARMACY
TOPS PHARMACY

UNITED MEDICAL
UNITED PHARMACY
VANGUARD ADVANCED
PHARMACY SYSTEMS
VG'S PHARMACY
VILLAGE PHARMACY
VILLAGE SUPERMARKETS

**VONS PHARMACY** 

WALDBAUMS PHARMACY WALGREENS PHAMACY WALMART PHARMACY WEGMANS FOOD MARKETS

WEIS PHARMACY

WELLSPRING FAMILY MEDICINE

WHITE DRUG

WINN DIXIE PHARMACY



# **Temporary Prescription Form**

Client Name: Warren County

1. Instructions for the <b>EMPLOYER</b> :		
<ul> <li>Provide this form to your injured worker and please fill out the information belo</li> </ul>	• • • • •	ion filled for a temporary 10 day supply,
Claimant Name:	SSN:	
Claimant DOB:		
Claimant Employer:		
Claimant Address:		
City:		
Employer Representative:		Date:

- 2. Instructions for the INJURED WORKER:
  - You, the injured worker will need to bring this form and provide it to the pharmacy along with your prescriptions related to the treatment of your work related injury/illness
- 3. Instructions for the **PHARMACY**:
  - Please submit workers' compensation claims to AWPRX

BIN 610237
 PCN AWPRX
 Group ID AWPRx63

- ID number Use Social Security from the top of the form
- Prescription(s) will fill for a 10 Day Supply. If there is a remaining balance on the script after the 10 Day Supply is filled, AWPRx will call back if and when the balance has been approved. If you need assistance, please call AWPRx at 888-700-0922.

AWPRx office hours are Monday through Friday, 8:00AM EST to 8:00PM EST. We also have representative's on-call 24 hours/7 days a week.

FOR ALL REJECTIONS OR QUESTIONS CALL: (888)-700-0922

# SUPERVISORS REPORT OF INCIDENT INVESTIGATION

This form is to be used to determine the <u>root cause</u> of an incident and how a similar incident can be prevented in the future. Supervisors should complete this form for every incident involving employee injury or near miss. Please print.

Employee Injured:	Date of incident:	Time:
What was the task or job just before the incident occu Employees John & Tom were replacing a culvert at 123 Route 5 Wh	•	e or involved? (i.e.
What was the incident? (While Tom was lifting the culvert w	ith the loader the chain broke and culv	vert fell on John)
When did you know about the incident?		
What body parts did the employee injure and to what	t <b>extent?</b> (Be specific, i.e. bruised r	right leg below knee)
Was there any damage to property or equipment? (No	ote: auto & property damage may requ	ire additional forms.)
What was the ROOT cause(s) of the incident? (ask "v	vhy" until root cause(s) is deter	mined)
Was the incident preventable? What actions will / should be taken to eliminate futur equipment)	e repeats of the incident? (i.e. t	raining, use PPE, other
Any person who knowingly and with INTENT TO DEFRAUD presents, causing presented to, or by an insurer, or self-insurer, any information containing BE GUILTY OF A CRIME and subject to substantial FINES AND IMPRISONM	any FALSE MATERIAL STATEMENT or co	_
Signature:	Date:	



**Employee Name** 

# State of New York - Workers' Compensation Board Employer's First Report of Work-Related Injury/Illness

C-2F

A work-related injury or illness must be reported within 10 days (Per Section 110) of the injury/illness or be subject to a penalty. Employers are not required to submit form C-2F to the Workers' Compensation Board if the employer's insurer will be submitting the accident information electronically to the Board on the employer's behalf. If you need assistance completing this form, please contact your insurer for guidance on the best method of reporting work-related accident information. If you submit this form to the Board, please send it to P.O. Box 5205, Binghamton, NY 13902 and provide a copy to your insurer.

WCB Case Numb	per (JCN)	Date of Injury	
Claim Administra	ator Claim Number		
	INSURER / CLAIM ADMINISTRATO	OR INFORMAT	TION
Insurer Name	Varren County Self Insurance	Insurer ID	W874754
Name Warr	ren County Self Insurance		
Info/Attn			
Address 1340	State Route 9		
City	Lake George	State	NY
Postal Code	12845	Counti	ry
Claim Admin ID			
	EMPLOYEE INFORMA	ATION	
First Name		Middle	e Name/Initial
Last Name		Suffix	
Mailing Address			
City		0	
Postal Code		Counti	ry
Phone Number		Date o	f Hire
Date of Birth			
Gender	☐ Male ☐ Female ☐ X ☐ Unknown		
Employee SSN			
Occupation Desc	cription		
Employee Email	Address		

CL	AIM INFORMATION
Time of Injury	Date Employer Had Knowledge of the Injury
Employment Status	Date Employer Had Knowledge of Date of Disability
Estimated Weekly Wage	Number of Days Worked Per Week
Work Week Type Standard Work Week	Fixed Work Week
Work Days Scheduled Sun Mon Tues	Wed ☐Thurs ☐Fri ☐ Sat
EMPLOYEE INJURY	
Full Wages Paid for Date of Injury ☐ Yes ☐ No	Employer Paid Salary in Lieu of Compensation ☐ Yes ☐ No
Initial Treatment No Medical Treatment Minor On-	
Death Result of Injury ☐ Yes ☐ No ☐ Unknown	Date of Death Number of Dependents
Nature of Injury (i.e. Laceration, Burns, Fracture, Strain, etc.	;)
Part of Body (i.e. left arm, right foot, head, multiple, etc)	
Cause of Injury (i.e. Motor Vehicle, Machine, Strain or Injury	y by lifting, etc)
Accident/Injury Description (see instructions)	
INODIC OTATIO	
WORK STATUS	Detum Te Werls True
Initial Date Last Day Worked	Return To Work Type Actual Released
Initial Date Disability Began	Physical Restrictions Yes No
Initial Return to Work Date	Return To Work Same Employer ☐Yes ☐No
ACCIDENT	LOCATION AND WITNESSES
Premises (see instructions)	Other
Organization Name	
Street	State
City	Postal Code
County	Country
Location Narrative	
Witnesses	Business Phone Number

EMPLOYER INFORMATION	ON
Name	Employer FEIN
UI Number	Manual Classification Code
Industry Code	
Info/Attn	
Mailing Address	
City	State
Postal Code	Country
Physical Addr	
City	State
Postal Code	Country
Contact Name	<u> </u>
Contact Business Phone Number	_
INSURED INFORMATION	N
Insured Name	Insured FEIN
Insured Type	Insured Location ID
Policy Number ID	<u> </u>
Policy Effective Date	Policy Expiration Date
An employer or carrier, or any employee, agent, or person acting on behamAKES A FALSE STATEMENT OR REPRESENTATION as to a material factor adjusting a claim for any benefit or payment under this chapter for the payment or benefit SHALL BE GUILTY OF A CRIME AND SUBJECT TO SU	ct in the course of reporting, investigation of, purpose of avoiding provision of such
The above information is true to the best of my k  If prepared by the employer:	nowledge and belief.
Signature of Person Preparing Form	Date
Print Name	
Title Phone Nur	