

Warren County Veterans Service Officer's Report

February 2010

Improvements on GI Bill processing~



Suggestions have been made to reduce the backlog of new GI Bill claims to include:

- *Staggered work hours at the Education Call Center
- *Generating award letters automatically
- *Establishing a centralized website for educational institutions

Warren County transportation to VAMC~



I need everyone who calls our office to utilize the automated answering system called, "AUDIX". Please leave the information listed below and I will add your name on the day requested. If a problem arises I will call you immediately.

1. **Your Name**
2. **Last four social security number**
3. **Date of appointment**
4. **Time of appointment**
5. **Where you would like to be picked up i.e. office bldg. or VFW**



No COLA for 2010~

As a reminder that there will be no VA compensation and pension benefits Cost Of Living Allowance increases for 2010.

We're here~



We are now located in the NEW **Human Services Building** across the parking lot from the Department of Motor Vehicles. Enter the building from the front entrance; go to the 2nd floor via elevator, once you are on 2nd floor our office is just to the right.

Final Rule regarding ALS dated November 4, 2009~



The presumption of service connection for Amyotrophic Lateral Sclerosis (ALS) has ruled in favor of the veteran with this diagnosis. A veteran may file a claim as long as ALS was not caused by the veteran's own willful misconduct & the veteran was active with at least 90 days or more continuous service.

Also a widow/widower may file a claim if the veteran's death was caused by ALS. Please call 761-6342 to schedule an appointment.