

**Priority Outcome 1:** Service options for individuals in crisis will be developed/expanded.

**Priority Rank:** 1

**OMH Priority Focus Area:** Service Capacity Expansion/Add New Service

**OPWDD Priority Focus Area:** Infrastructure

**Sub-Focus Areas:** Cross-system Collaboration; Funding Systems; Communications; Quality Improvement.

**Strategy 1.1:** Regional mobile crisis teams for both children and adults will be developed and implemented in Warren and Washington Counties.

**Metric 1.1:** Parsons Child and Family Center/Northern Rivers Family Services will have mobile crisis services available and accessible in the community.

**Applicable State Agency:**

OMH

**Strategy 1.2:** The Office of Community Services for Warren and Washington Counties, together with staff from the Regional NYS OPWDD Systemic, Therapeutic Assessment, Resources and Treatment Regional (START) team, will convene meetings with providers to enhance utilization and integration of START team services.

**Metric 1.2:** NYS OPWDD Systemic, Therapeutic Assessment, Resources and Treatment (START) team services will be available, accessible and well-integrated in the community.

**Applicable State Agency:**

OPWDD

**Strategy 1.3:** The Adirondack Health Institute's Delivery System Reform Incentive Payment (DSRIP) Crisis Stabilization Project, or components thereof, will be developed and implemented, creating access to crisis stabilization beds, with mobile crisis team and wrap-around family/peer supports to create an alternative setting for crisis assessment and support, to divert from Emergency Room utilization and psychiatric inpatient admission, when appropriate.

**Metric 1.3:** At least three crisis stabilization beds, with mobile crisis team and family/peer supports, will be created within the next two years.

**Applicable State Agency:**

OMH

**Strategy 1.4:** Family and peer support personnel will be incorporated into the Glens Falls Hospital Emergency Care Center behavioral health evaluation process.

**Metric 1.4:** Family and peer support will be available to individuals receiving behavioral health evaluations in the Emergency Care Center by September 2016.

**Applicable State Agencies:**

OMH

OPWDD

**Strategy 1.5:** Crisis respite services will be developed for youth under the age of 15 years old.

**Metric 1.5:** Crisis respite services for youth under 15 years old will be available and accessible by September, 2016.

**Applicable State Agency:**

OMH

**Strategy 1.6:** A Crisis Services Coordination Committee will be established by the Office of Community Services for Warren and Washington Counties. This committee will consist of community and sub-regional behavioral health crisis services providers and local system stakeholders to include such entities as law enforcement agencies, EMS, local DSS, etc., in an effort to ensure efficient utilization, coordination and integration of new and existing crisis response services.

**Metric 1.6:** The Crisis Services Coordination Committee will meet at least six times throughout 2016.

**Applicable State Agency:**

OMH

**Priority Outcome 2:** Individuals will have timely access to appropriate supports and services.

**Priority Rank:** 2

**OASAS Priority Focus Area:** Service Capacity Expansion

**Sub-Focus Areas:** Outpatient (non-opioid) Treatment; Supportive Living Treatment; Prevention Services.

**OMH Priority Focus Area:** Service Capacity Expansion/Add New Service

**OPWDD Priority Focus Area:** Putting People First

**Sub-Focus Areas:** Self-direction; Access to Services/Front Door; Managed Care Transition; Other (specify): .

**Strategy 2.1:** Providers in the community will explore development of appropriate "transition age" services. Young adults with developmental disabilities who are transitioning from school to work need appropriate supports and services to succeed. The same is true for young adults with behavioral healthcare needs.

**Metric 2.1:** The Office of Community Services and local providers will actively seek out funding opportunities for services to address this need.

**Applicable State Agencies:**

OMH

OPWDD

**Strategy 2.2:** The Office of Community Services and the Community Services Boards, through the developmental disabilities subcommittee, together with staff from the NYS OPWDD Developmental Disabilities Regional Office (DDRO) will examine the community-wide capacity for eligibility determinations and will make recommendations regarding need and potential solutions.

**Metric 2.2:** This item will be placed on the Developmental Disabilities Subcommittee for periodic discussion and review throughout the year. Recommendations will be reviewed and advanced by subcommittee participants.

**Applicable State Agency:**

OPWDD

**Strategy 2.3:** The Office of Community Services and the Community Services Boards, through the developmental disabilities subcommittee, will examine autism service gaps and make recommendations regarding need and potential solutions.

**Metric 2.3:** This item will be placed on the agenda for the Developmental Disabilities Subcommittee for periodic discussion and review throughout the year. Recommendations will be reviewed and advanced by subcommittee participants.

**Applicable State Agency:**

OPWDD

**Strategy 2.4:** Providers in the community will work with NYS OPWDD to develop expanded day habilitation opportunities.

**Metric 2.4:** Providers will actively seek opportunities for development of day habilitation services to meet the level of need in the community.

**Applicable State Agency:**

OPWDD

**Strategy 2.5:** The Developmental Disabilities Subcommittee of the Community Services Board will review the continuum of vocational services within the community and make recommendations regarding need. This will include ongoing integrated employment capacity, sheltered workshop, pre-vocational services and supported employment.

**Metric 2.5:** This item will be placed on the agenda for the Developmental Disabilities Subcommittee for periodic discussion and review throughout the year. Recommendations will be reviewed and advanced by subcommittee participants.

**Applicable State Agency:**

OPWDD

**Strategy 2.6:** The Office of Community Services, through the Mental Health and Chemical Dependency Subcommittees, will explore options for expansion of out-patient clinic services to under-served areas of our two counties.

**Metric 2.6:** This item will be placed on the subcommittee agendas for periodic discussion and review throughout the year.

**Applicable State Agencies:**

OASAS

OMH

**Strategy 2.7:** The Office of Community Services, together with local and regional providers, will pursue development of outpatient mental health clinic services within school settings.

**Metric 2.7:** Outpatient mental health clinic services will be developed within at least two school settings within the plan year.

**Applicable State Agency:**

OMH

**Strategy 2.8:** Local outpatient clinic providers will explore development of "open access" models and improved clinic operational processes to improve access to outpatient clinic services.

**Metric 2.8:** Some form of "open access" model or same-day access will be adopted by at least one local clinic provider in 2016.

**Applicable State Agencies:**

OASAS

OMH

**Strategy 2.9:** The Office of Community Services for Warren and Washington Counties will convene a Clinic Access workgroup to explore various clinic operating procedures that will improve efficiency and client access.

**Metric 2.9:** The Clinic Access workgroup will meet at least six times throughout 2016.

**Applicable State Agencies:**

OASAS

OMH

**Priority Outcome 3:** Integrated models of care will be developed and implemented.

**Priority Rank:** 3

**OASAS Priority Focus Area:** Service Coordination/Integration

**Sub-Focus Areas:** Coordinate Care with MH, DD, and/or Primary Health Services; Coordinate Care with Recovery Support Services; Coordinate Care with Other Service Systems; Integrate Care with MH, DD, and/or Primary Health Services; Integrate Care with Recovery Support Services; Integrate Care with Other Service Systems; Cross-train Clinical Staff on Co-occurring Disorders; Other (specify): .

**OMH Priority Focus Area:** Service Coordination/Integration

**OPWDD Priority Focus Area:** Health

**Sub-Focus Areas:** Crisis Intervention; Clinical Services; Chronic Disease Prevention.

**Strategy 3.1:** The Office of Community Services will explore and promote additional opportunities for integration of behavioral health services in primary care settings.

**Metric 3.1:** Behavioral Health services will be integrated into at least two new primary care settings in 2016.

**Applicable State Agencies:**

OASAS  
OMH  
OPWDD

**Strategy 3.2:** The Adirondack Health Institute's Delivery System Reform Incentive Payment (DSRIP) Integration of Primary Care and Behavioral Health project, or components thereof, will be implemented, including bi-directional integration among several community providers.

**Metric 3.2:** Integrated primary care and behavioral health services will be available in at least four new primary care/behavioral health settings in 2016.

**Applicable State Agencies:**

OASAS  
OMH

**Strategy 3.3:** The Office of Community Services for Warren and Washington Counties will engage in local and regional planning efforts with Local Health Departments in the region, to examine ways to support achievement of positive behavioral healthcare outcomes and improvement of overall population health.

**Metric 3.3:** The Office of Community Services for Warren and Washington Counties will participate in various planning meetings with local health departments, Community Wellness Coalition (Washington County), Adirondack Rural Health Network, Adirondack Health Institute's Population Health Improvement Program (PHIP), among others throughout 2016.

**Applicable State Agencies:**

OASAS  
OMH  
OPWDD

**Priority Outcome 4:** Substance abuse and mental health prevention and education services will be expanded.

**Priority Rank:** *Unranked*

**OASAS Priority Focus Area:** Service Capacity Expansion

**Sub-Focus Area:** Prevention Services.

**OMH Priority Focus Area:** Service Capacity Expansion/Add New Service

**Strategy 4.1:** The Council for Prevention will expand school and community-based behavioral health prevention services.

**Metric 4.1:** The Office of Community Services and the Council for Prevention will identify and secure additional resources (State Aid, DSRIP funds, etc.) to support expansion of behavioral health prevention services.

**Applicable State Agencies:**

OASAS  
OMH

**Strategy 4.2:** The Council for Prevention will provide "cross-system" training and education opportunities.

**Metric 4.2:** The Council for Prevention will provide at least four new community cross systems trainings in 2016.

**Applicable State Agencies:**

OASAS  
OMH

**Strategy 4.3:** The Office of Community Services and the Community Services Boards will work with the Council for Prevention and other community stakeholders through the "Hometown vs. Heroin and Addiction" task force to advance specific heroin/opiate abuse prevention strategies in the community.

**Metric 4.3:** The "Hometown vs. Heroin and Addiction" Task Force will advance strategies through education, treatment, public awareness, parent support, etc. to promote prevention and treatment of heroin and opiate abuse in our community.

**Applicable State Agency:**

OASAS

**Strategy 4.4:** The Adirondack Health Institute's Delivery System Reform Incentive Payment Program (DSRIP) Domain 4 project, "Strengthening Mental Health and Substance Abuse Infrastructure Across Systems", or some components thereof, will be implemented.

**Metric 4.4:** The Adirondack Health Institute's Domain 4 project will be approved and various project component services will begin to be delivered within the next two years.

**Applicable State Agencies:**

OASAS  
OMH

**Strategy 4.5:** The Office of Community Services for Warren and Washington Counties will work with the Council for Prevention to identify and advance strategies to reduce the suicide rates for our Counties.

**Metric 4.5:** The suicide rates for Warren and Washington Counties will demonstrate a downward trend over the next five years.

**Applicable State Agencies:**

OASAS

OMH

**Priority Outcome 5:** Individuals will have timely access to appropriate housing options.

**Priority Rank:** 4

**OASAS Priority Focus Area:** Service System Planning/Management

**Sub-Focus Areas:** Engage/Expand Stakeholder Involvement in Planning; Conduct Needs Assessment; Develop Data Resources/Performance Measures; Seek New Funding Sources; Improve System Management/Oversight; Collaborate with BHO/Health Home/Others on Care Management/Oversight.

**OMH Priority Focus Area:** Service Capacity Expansion/Add New Service

**OPWDD Priority Focus Area:** Housing

**Sub-Focus Areas:** Supported Housing; Home Ownership; Family Care/Shared Living; Rental Subsidies; Respite; Nursing Home Transition and Diversion; Institutional Transition.

**Strategy 5.1:** All local housing providers have indicated a willingness to pursue development of residential opportunities as funding is made available. Specific development projects will be incorporated into this plan through presentation to and approval by the subcommittees of the Community Services Board.

**Metric 5.1:** Each subcommittee of the Community Services Board will review provider proposals for development of residential opportunities at their quarterly meetings.

**Applicable State Agencies:**

OASAS  
OMH  
OPWDD

**Strategy 5.2:** Supportive housing for individuals with chemical dependence will be developed in Washington County.

**Metric 5.2:** Providers will explore development of supportive housing in Washington County. This item will be placed on the Chemical Dependency Subcommittee agenda for review and discussion throughout the year.

**Applicable State Agency:**

OASAS

**Strategy 5.3:** The Office of Community Services for Warren and Washington Counties will establish a process in partnership with the DDSO to review quarterly the status of individuals requesting an out-of-home residence.

**Metric 5.3:** At least four (quarterly) meetings/phone conferences will occur between the Office of Community Services and the DDSO to review the status of the individuals who have requested out-of-home residences.

**Applicable State Agency:**

OPWDD

**Strategy 5.4:** The Warren-Washington Association for Mental Health, Inc.'s Housing Redesign proposal, or some modification thereof, will be approved and implemented, reducing the number of Community Residence beds and increasing the number of community apartments with attached supports.

**Metric 5.4:** The Warren-Washington Association for Mental Health will reduce at least four existing Community Residence beds and increase at least four Community Apartments with attached supports in 2016.

**Applicable State Agency:**

OMH

**Strategy 5.5:** The Office of Community Services for Warren and Washington Counties will work with the NYS OMH Hudson River Field Office to explore opportunities for development of new Supported Housing resources.

**Metric 5.5:** At least six new supported housing opportunities will be developed during 2016.

**Applicable State Agency:**

OMH

**Priority Outcome 6:** Optimize provider and system adaptation to the rapidly changing healthcare environment.

**Priority Rank:** 5

**OASAS Priority Focus Area:** Service System Planning/Management

**Sub-Focus Areas:** Engage/Expand Stakeholder Involvement in Planning; Develop Data Resources/Performance Measures; Seek New Funding Sources; Improve System Management/Oversight; Collaborate with BHO/Health Home/Others on Care Management/Oversight.

**OMH Priority Focus Area:** Service System Planning/Management

**OPWDD Priority Focus Area:** Putting People First

**Sub-Focus Area:** Managed Care Transition.

**Strategy 6.1:** The Office of Community Services and the Community Services Boards will assist providers with advocating to maintain current critical sources of funding, understand shifting sources of funding, and exploring alternative ways to provide and/or fund critical services.

**Metric 6.1:** This issue will be reviewed quarterly as a standing agenda item for the subcommittees of the Community Services Boards. Any resulting recommendations will be presented to the Community Services Boards and our State agency partners.

**Applicable State Agencies:**

OASAS  
OMH  
OPWDD

**Strategy 6.2:** The Office of Community Services and the Community Services Board will promote dialogue within the local service system and encourage exploration and discussion of the feasibility of collaborations among contract agencies and other local providers.

**Metric 6.2:** The Office of Community Services and the Community Services Board will convene meetings with individual agency administrative staff and with agencies collectively to promote this discussion.

**Applicable State Agencies:**

OASAS  
OMH  
OPWDD

**Strategy 6.3:** The Office of Community Services and the Community Services Board will promote dialogue within the local service system and encourage exploration and discussion of strategies related to ensuring service delivery to the highest need, highest risk populations within our community.

**Metric 6.3:** The Office of Community Services and the Community Services Board will convene meetings with individual agency administrative staff and with agencies collectively to promote this discussion.

**Applicable State Agencies:**

OASAS  
OMH  
OPWDD

**Strategy 6.4:** The Office of Community Services and the Community Services Boards will partner with The Sage Graduate Colleges to develop a dashboard monitoring system to examine and monitor the impact of system changes on local needs and the capacity of local services.

**Metric 6.4:** A dashboard monitoring system will be operational by December 2016.

**Applicable State Agencies:**

OASAS  
OMH  
OPWDD