

Warren County Health Services
Division of Public Health

Quality Assurance
2007
Annual MOMS Report

In 2007, the Utilization Review Committee reviewed 20 MOMS charts. Overall the charts were found appropriate, meaning the services, encounters and documentation were appropriate.

The charts went through all three levels of the Quality Assurance Program.

- Level I- Individual Nurse Review to ensure chart is complete, following the Chart Component Checklist.
- Level II- Peer Review to ensure documentation reflects program guidelines. This level also provides an opportunity for sharing creative problem solving and utilization of community resources.
- Level III- Utilization Review Committee to provide a subjective review from the professionals in the community, providing the MOMS referrals to the agency. This level also provides advice on any trends/ concerns identified.

Summary of UR Findings: The committee found all the 20 MOMS charts appropriate.

Strengths:

1. All the charts were well documented.
2. Communication with patients, referrals to appropriate agencies, and providers was well documented.
3. Documentation demonstrated good teaching.
4. Documentation demonstrated adequate frequency of visits and teaching from care plans.

Areas Needing Improvement/Follow Up Interventions: Although there were no areas identified as needing improvement, the following suggestion was made:

1. Adding gestational age to narrative, making chart easier to follow. In 2008, there will be an electronic chart. The feasibility of the suggestion will be explored.

Overall goals for 2008 include:

1. Continue efforts with the Current QA Program.
2. Continue to improve documentation requirements.
3. Have MOMS staff review MOMS procedures, admission packets, and other applicable documents and update, as needed each year (Jan).
4. In regard to MOMS contract providers; efforts will continue to facilitate more frequent communication to ensure transfer of information to better serve the MOMS client. Providers will continue to send ACOGs a minimum of each trimester in addition to when any remarkable changes are identified in the patient.
5. A charge is made to committee members to assist in challenging our efforts in the MOMS program, making the agency strive to a higher standard. Although the services are great, the documentation is great, and the program staff is great, Warren County wants to increase program publicity, outreach, and find unique ways to better serve clients.
6. Fully implement the electronic chart for all MOMS clients referred in 2008.
Chart Program was completed in 11/07. Staff has received training and equipment.
This system will have the capability to provide a variety of reports, which will be a useful and time saving feature.

Presented to: Dr. Dan Larson, Medical Director 1/22/08
UR Committee 1/22/08
Health Services Committee 1/25/08
PAC Committee 2/13/08