

Warren County Health Services  
Division of Public Health

Quality Assurance  
2009  
Annual MOMS Report

In 2009, the Utilization Review Committee reviewed 9 MOMS charts. Overall the charts were found appropriate, meaning the services, encounters and documentation were appropriate.

The charts went through all three levels of the Quality Assurance Program.

Level I- Individual Nurse Review to ensure chart is complete, following the Chart Component Checklist.

Level II- Peer Review to ensure documentation reflects program guidelines. This level also provides an opportunity for sharing creative problem solving and utilization of community resources.

Level III- Utilization Review Committee to provide a subjective review from the professionals in the community, providing the MOMS referrals to the agency. This level also provides advice on any trends/ concerns identified.

**Summary of UR Findings:** The committee found all the 9 MOMS charts appropriate.

**Strengths:**

1. All the charts were well documented.
2. Communication with patients, referrals to appropriate agencies, and providers was well documented.
3. Documentation demonstrated good teaching.
4. Documentation demonstrated adequate frequency of visits and teaching from care plans.

**Areas Needing Improvement/Follow Up Interventions:** One area was identified as needing improvement. Since the MOMS program (electronic record) has utilized a drop down menu, it is still being tweaked. Adding options in the drop down menus is being explored to capture additional information not already collected.

Patty Hawley, Record Consultant, reviewed a sample of charts in 3/09 and found no concerns. She complimented the MOMS electronic chart.

Overall goals for 2009 include:

1. Continue efforts with the Current QA Program.
2. Continue to improve documentation requirements.
3. Have MOMS staff review MOMS procedures, admission packets, and other applicable documents and update, as needed each year (Jan).
4. In regard to MOMS contract providers; efforts will continue to facilitate more frequent communication to ensure transfer of information to better serve the MOMS client. Providers will continue to send ACOGs a minimum of each trimester in addition to when any remarkable changes are identified in the patient.
5. A charge is made to committee members to assist in challenging our efforts in the MOMS program, making the agency strive to a higher standard. Although the services are great, the documentation is great, and the program staff is great, Warren County wants to increase program publicity, outreach, and find unique ways to better serve clients.
6. Explore and utilize reports generated from the electronic MOMS program.

Presented to: Dr. Dan Larson, Medical Director 3/9/10  
UR Committee 3/10/10  
Health Services Committee 3/26/10